# Mary S. Edrington

Drake University Zimpleman College of Business O: (515) 271-2083 mary.edrington@drake.edu Des Moines, IA 50311 C: (515) 554-5956

EDUCATION	
MASTER OF BUSINESS ADMINISTRATION, University of Iowa, Iowa City, Iowa	May 1985
Concentration: Marketing	
BACHELOR OF SCIENCE, Iowa State University, Ames, Iowa	May 1982
Major: Consumer Science	

#### UNIVERSITY EXPERIENCE

DRAKE UNIVERSITY, ZIMPLEMAN COLLEGE OF BUSINESS, DES MOINES, IOWA Associate Professor of Practice in Marketing and Internship Coordinator Assistant Professor of Practice in Marketing and Internship Coordinator

Undergraduate courses taught:

- Consumer Behavior; Integrated Marketing Communications; Principles of Marketing; Internship in Business
- Graduate courses taught:
  - Services Marketing
- Faculty Internship Coordinator for College of Business and Public Administration
- Undergraduate Advisor for approximately 50-70 Marketing majors/year

# DRAKE UNIVERSITY, COLLEGE OF BUSINESS AND PUBLIC ADMINISTRATION

Assistant Dean / Internship Coordinator

Assistant Dean activities included:

- Administered the academic program for approximately 900 undergraduate students
- Responsible for the orientation, advisement, registration and retention success of all undergraduate • business students
- Supported and monitored academic progress of all students, including certification of graduation • requirements and administration of probation and suspension policies
- Trained faculty advisors •
- Involved in student recruitment activities at Drake and at national presentations

Internship Coordinator activities included:

- Responsible for the development of the paid internship program in 1993. Continue with • administration of internship program to present. Work with 200-300 corporations annually in the placement of CBPA students with internships.
- Assist students with resume preparation, networking skills and career planning •
- Promote internship program to alumni and local organizations through professional marketing • conferences

#### DRAKE UNIVERSITY, COLLEGE OF BUSINESS AND PUBLIC ADMINISTRATION Instructor of Marketing

Undergraduate courses taught:

- Consumer Behavior; Promotional Management; Principles of Retailing; Principles of Marketing; Management Process and Behavior
- Undergraduate Advisor for approximately 40 Marketing majors/year

1986 - 2003

1993 - 2003

2011 - Present

2003 - 2011

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#### HONORS

TEACHING HONORS

Spring 2013:	Madelyn M. Levitt Outstanding Teacher of the Year Award - Drake's premier university award
	honoring excellence in teaching
Spring 2012	Nominee Madelyn M. Levitt Outstanding Teacher of the Year Award

- Spring 2012: Nominee, Madelyn M. Levitt Outstanding Teacher of the Year Award
- Spring 2008: David B. Lawrence Outstanding Teaching Award, College of Business and Public Administration
- Spring 2006: Finalist for David B. Lawrence Outstanding Teaching Award
- Spring 1989: College of Business and Public Administration Outstanding Instructor Award

#### MENTORING HONORS

Spring 2023:	Nominee, Madelyn M. Levitt Outstanding Mentor of the Year Award
Spring 2022:	Nominee, Madelyn M. Levitt Outstanding Mentor of the Year Award
Spring 2013:	Nominee, Madelyn M. Levitt Outstanding Mentor of the Year Award
Spring 2012:	Nominee, Madelyn M. Levitt Outstanding Mentor of the Year Award
Spring 2004:	Don Adams Spirit of Drake Award – Drake University Department of Athletics annual award for
	exemplifying the Spirit of Drake through mentoring, advising and role modeling.
Spring 1999:	Madelyn M. Levitt Outstanding Mentor of the Year Award – Drake's premier university award
	honoring excellence in mentoring and advising

#### ADVISING HONORS

Spring 2023:American Marketing Association National Advisor of the Year, Hugh G. Wales Award 2022-2023November 2011:National Residence Hall Honorary at Drake University - Advisor of the Month2006:AMA National Faculty Advisor of the Year Award Nominee – American Marketing Association

#### OUTREACH HONORS

May 2018: College of Business and Public Administration Outreach Award

# **PROFESSIONAL DEVELOPMENT & SERVICE**

- Marketing Education Association (MEA) Annual Conference, Seattle, WA, April 2023
- ANA Virtual Brand Activation Conference, August 2021
- Marketing Educators Association (MEA) Annual Conference, Phoenix, AZ, April 2019
- IRTS/CES Tradeshow, Las Vegas, NV, January 2018
- Direct Marketing Association (DMA) Annual Conference, New Orleans, LA, October 2017
- Brand Activation Association (BAA/ANA) Annual Meeting, Chicago, IL, Spring 2017
- Brand Activation Association (BAA) Annual Meeting, Chicago, IL, April 18-20, 2016
- Direct Marketing Association (DMA) Annual Conference, Boston, MA, October 3-6, 2015
- Direct Marketing Association (DMA) Annual Conference, San Diego, CA, October 26-28, 2014
- Brand Activation Association (BAA) Annual Meeting, Chicago, IL, March 26-28, 2014
- Direct Marketing Association (DMA) Annual Conference, Chicago, IL, October 13-15, 2013
  Session Chair at Marketing Edge
- Brand Activation Association (BAA) Annual Meeting, Chicago, IL, April 3-4, 2013
- AIFS Study Abroad Site visit, Rome & Florence, Italy, October 2012
- Promotional Marketing Association (PMA) Annual Meeting, Chicago, IL, March 14-15, 2012
- Direct Marketing Association (DMA) Annual Meeting, Boston, MA, October 3-4, 2011
- Promotional Marketing Association (PMA) Annual Meeting, Chicago, IL, April 5-6, 2011
- CMO Leadership Forum, Argyle Executive Management Forum, Chicago, IL, September 30, 2010

# **PROFESSIONAL DEVELOPMENT & SERVICE - CONTINUED**

- Promotional Marketing Association (PMA) Annual Meeting, Chicago, IL 2010
- M. Planet Conference, American Marketing Association, Orlando, FL January 26-28, 2009
- CMO Leadership Forum, Argyle Executive Management Forum, New York, NY, January 17, 2008
- Direct Marketing Association (DMA) Educators Conference and DMA Annual Conference, Chicago, IL, October 2007
- Advanced Market Research Bootcamp, American Marketing Association, Scottsdale, AZ, February 8-9, 2007
- DMA Educators Conference and DMA Annual Conference, San Francisco, CA, October 2006
- 28<sup>th</sup> Annual International Collegiate Conference, American Marketing Association, Orlando, FL, March 2006
- in Services Conference, American Marketing Association, Miami, FL, October 2004
- American Accounting Association Mid-Atlantic Regional Meeting Panel Discussant on Corporate Ethics, Philadelphia, PA, April 2003
- AACSB Undergraduate Program Conference, St. Louis, MO, November 2002
- AACSB International Conference, Grenoble, France, October 2002 (used Levitt Mentor Award to fund this)
- NACADA Regional Meeting, Nebraska City, NE, April 2001
- NACADA Regional Meeting, Duluth, MN, May 2000

# **PROFESSIONAL ASSOCIATIONS**

- American Marketing Association Iowa Chapter, 1986 present
  - Board Member/VP Programs, 2003 2004
- Brand Activation Association (BAA/ANA), 2009 present
- Direct Marketing Association (DMA), 2006 2009
- Cooperative Education and Internship Association, 2000
- National Academic Advising Association (NACADA) 1987 2003

# **UNIVERSITY SERVICE – DRAKE UNIVERSITY**

- Drake University Alumni Association Everclass Series Moderator, March 2023
  Served as moderator with guest John August, Drake alum
- Drake University CBPA Alumni Success Tour Organizer and Participant, Minneapolis, November 2022
- Drake Career Conference Planning Committee, 2021
- Drake Board of Trustees Teaching & Learning Committee Member, 2018 present
- Fellowship of Christian Athletes Faculty Advisor, 1995-1999; 2003 present
- Drake International Education Week Planning Committee Member, 2019
- Drake Women's Basketball One on One Faculty Presentation, 2018
- Steering & Advisory Committee for Drake Marketing and Communications Dept., 2017 2018
- DU Alumni Reception for CBPA Dean. Attended & Recruited 60 alums, Chicago, IL, November 2017
- Madelyn M. Levitt Teacher of the Year Selection Committee, 2014 2015
- Judge for the 78<sup>th</sup> Annual Drake Greek Life Sweetheart Sing Event, Fall 2014
- University Search Committee for Associate Provost, 2012
- University Honorary Degree/Medal Committee, 2012 2014

# **UNIVERSITY SERVICE – DRAKE UNIVERSITY – CONTINUED**

- University Strategic Plan Goal Working Group IV, 2012 2016
- University Integrated Marketing Communication Steering Committee, 2013
- College of Pharmacy and Health Sciences, Student Promotion & Tenure Chairperson, 2011
- Drake Women's Connection, Drake University Alumni Association
  - o Keynote speaker, "Personal Branding", May 21, 2011, Chicago, IL; Minneapolis, MN
  - Faculty Representative, Chicago, IL, October 16, 2010
- Drake University Board of Trustees Athletic Committee
  - $\circ$  Second term of service, 2010 2013
  - $\circ$  First term of service, 2007 2010
- Drake University Athletic Council Committee, 2005 2011; 2014 2017
  - Athletics Compliance sub-committee, 2006 2007
  - Academic Integrity sub-committee, 2005 2006
- Order of Omega Honorary Member, 2010 present
- National Alumni Association
  - Faculty committee, 2010 2017
  - o Scholarship Selection Committee, 1990 1992, 2005
  - o Transcript Team, 2003
- Madelyn M. Levitt Mentor of the Year Selection Committee, 2003 2006, 2010
- University Planning Council Integration of Wellness/Athletics and Academic sub-committee, 2007
- College of Pharmacy and Health Sciences Faculty Search Committee, 2004
- SJMC Faculty Search Committee, 2004
- Corporate Scholarship Selection Committee, 2003
- University Student Recruitment and Retention Committee, 2003
- Marketing Director Search Committee, 2003
- CBPA Dean Search Committee, 2002 2003
- University Curriculum Committee, 2002 2003
- Gear Up National Mentoring Program, 2000
- Drake Curriculum Outcomes Committee, 2000 2001
- Educational Policies and Issues sub-committee of Faculty Senate, 1999 2002
- Inventure New Product Evaluation Committee, SBDC, 1999 2002
- Parent's Weekend Keynote Speaker, 1999
- Council of Assistant and Associate Deans (CAAD), 1993 2003
- Drake University Corporate Annual Fund Volunteer, Office of Development, 1989

# ZIMPLEMAN COLLEGE OF BUSINESS SERVICE

- Zimpleman Promotion & Tenure Committee, 2023 present
- CBPA Faculty Internship Coordinator, 1993 present
- Drake American Marketing Association (AMA) Student Chapter
  - Annual Faculty Advisor, 2003 present, 1987 1993
- Drake Summer Orientation CBPA Faculty Advisory, Summer 2020, Summer 2021, Summer 2022
- CBPA "A Team" Faculty Admissions Team, 2017 present
- CBPA Director of Entrepreneurship & Innovation Search Committee Member, 2019

# ZIMPLEMAN COLLEGE OF BUSINESS SERVICE - CONTINUED

- DECA State Business Case Competition Judge, 2018, 2019, 2021, 2022
- Higher Education Consortium Reception. DMACC, Grand View, & Drake, 2018, 2019
- CBPA Dean's Search Committee Member (Elected), 2016 2017
- CBPA Search Committee for Business Communications faculty position, 2015 2017
- CBPA Fun Committee, 2015 2018
- CBPA/Creighton Murphy Cup, served as faculty leader for Drake team, Spring 2023
- CBPA/Creighton Murphy Cup, served as judge for Best Presenter Award, 2016, 2018, 2019, Spring 2021, Fall 2022
- CBPA/Creighton Murphy Cup, assisted with securing client and served as judge for Best Presenter Award, 2015
- CBPA Women's Leadership Planning Committee and Presenter, 2015 2016, 2016 2017, 2018 2019
- CBPA Committee to plan first Drake Relays CBPA Alumni Reunion, 2014 2015
- Teaching Colloquia Coordinator, 2013 2014
- Faculty Panel Discussion Member for CBPA "Celebrating Diversity" panel discussion, September 7, 2012
- Organizer "Marketing in the Experience Economy" seminar and interactive workshop for Drake AMA and Iowa Professional AMA Chapter, February 2012
- CBPA Career Connections, Minneapolis, MN, Presenter, October 2011
- CBPA AQ/PQ Ad Hoc Committee, 2011
- CBPA Marketing Speed Networking Annual Event Program Co-Organizer, 2008 present
- CBPA Sales Conference Program Co-Organizer, 2009 2016
- CBPA Career Connections, Chicago, IL, Presenter, October 2010; Presenter, October 2015
- CBPA Committee on Committees, 2004 2007
  - o Chair, 2006 2007
- SMC Joint Undergraduate Curriculum Committee, 2003 2005
- CBPA Career Development Manager Search Committee, 2004 2005
- Business Horizons Leadership Committee, 1999 2002
- CBPA Marketing & Branding Committee, 1999 2002
- Continuous Quality Improvement Committee, 1998 2000
- CBPA Undergraduate Curriculum member, 1989 1993
- Strategic Planning Committee, 1997 2000
- International Initiatives Committee, 1997 1998
- CBPA Chairs Committee ex-officio member, 1986 2003
- CBPA Undergraduate Curriculum ex-officio member, 1993 2003

# **OUTREACH ACTIVITIES**

#### EXECUTIVE and PROFESSIONAL COURSES/PROGRAMS DEVELOPED and/or TAUGHT

- "Personal Branding" presentation at Drake University Women's Basketball DIVAS Breakfast, January 2020
- "Brand Strategy" session at 2018 Annual Small Business Summit, Fall 2018
- "Integrated Marketing Communications Plan for Organizations" session at 2018 Annual Small Business Summit, Fall 2018

# EXECUTIVE and PROFESSIONAL COURSES/PROGRAMS DEVELOPED and/or TAUGHT – CONTINUED

- "2017 Super Bowl Ads" presentation for Drake University Alumni Association, February 2017
- "Brand Strategy Development," all day seminar for Iowa Girls High School Athletic Union, Summer 2016
- "Marketing Strategy," session at Iowa Bankers Association Peer Group Meeting, September 2015
- "Personal Branding," interactive seminar for approximately 40 Minneapolis Drake Alumni, May 2015
- "Personal Branding," interactive seminar for approximately 80 Chicago Drake Alumni, May 2011
- "First Bank Business Development-It's all About You," delivered to Banking staff of First Bank, West Des Moines, IA, October 2007
- "Practical Marketing and Promotional Strategies for the Small Business," delivered to small business owner clients of First Bank, West Des Moines, IA, June 2007
- "Services Marketing Seminar," Iowa Telecommunications Association Annual Meeting, September 2006
- "Services Marketing Seminar," Business Link, March 2005
- "Customer Service for Legal Firms," McEnroe, McCarthy & Gotsdiner, PC, 2002, 2001
- "Market Segmentation and Promotional Strategies for Interior Designers and Architects," Iowa Society of Design Administrators, Des Moines, IA, 2002
- "How to Design a Corporate Internship Program," Certified Employee Benefits Society, Des Moines, IA, 2001
- Seminar Instructor, Small Business Development Center and College of Business and Public Administration, Drake University, 1987 2002

# CONSULTING

- Dotdash Meredith, 2022 present
- AHA Marketing, 2022 present
- Chicago Business Press, Consumer Behavior, Textbook Review, 2021
- Fitness By Design, 2018 2021
- Dr. Jennifer Den Hartog, O.D., Premier Eye Care Clinic, 2015 2020
- Coca Cola Company; Atlantic Bottling Company, Atlanta, GA and Waukee, IA, October 2005 present
  - Coca-Cola Product Sampling Events with Drake AMA, 2022 present
  - Coca-Cola Zero Sugar IMC Project Development with Drake AMA, 2021 2022
  - Coca-Cola with Coffee IMC Project Development with Drake AMA, 2020 2021
  - Smartwater IMC project development with Drake AMA, 2019 2020
  - Hispanic Market IMC project development with Drake AMA, 2018 2019
  - Coca-Cola Flavored Diet Coke IMC project development with Drake AMA, 2017 2018
  - Dasani Sparkling IMC project development with Drake AMA, 2016 2017
  - Coca-Cola Glass Bottle IMC project development with Drake AMA, 2015 2016
  - Coca-Cola Diet Coke IMC project development with Drake AMA, 2014 2015
  - Powerade IMC project development with Drake AMA, 2013 2014
  - Dasani Drops IMC project development with Drake AMA, 2012 2013
  - Coca-Cola Olympic Sponsorship IMC project development with Drake AMA, 2011 2012
  - Vitaminwater IMC project development with Drake AMA, 2010 2011
  - o Generation Y Coca-Cola Consumption IMC project development with Drake AMA, 2009 2010
  - o Coca-Cola Classic IMC project development with Drake AMA, 2008 2009
- Integrated Massage Therapy, 2015 2016

#### **CONSULTING – CONTINUED**

- Comigo Early Education Center, 2015 2016
- AmeriSource, 2014
- Des Moines Women's Club, 2014 2015
- Interiors by Cathie Thune, 2014 2015
- Wixted Public Relations, 2014
- Radiant Complexions Dermatology, 2012 2014
- AHA Marketing, Chicago, IL, January 2012 present
- Kum & Go, Des Moines, IA, June 2011
- Pearson Publishers, Textbook review, 2011
- Cenage Publishers, Textbook review, 2011
- Prentice Hall Publishers, Textbook review, 2011
- Pearson Higher Education Publishers, Textbook review, 2010
- Lincoln & Lexi Children Apparel & Accessories, Des Moines, IA, June 2010 2012
- Organizational Quality Associates (OQA), Tucson, AZ/Portland, OR/Nationwide June 2010 present
- Allscripts; ePrescribe Iowa, Des Moines, IA, December 2009 2011
- Management Development International, Chicago, IL, November 2009 2011
- Associated Ophthalmologists PC, Des Moines, IA, October 2009 2014
- Seer Clothing, Chicago, IL, 2009 2013
- Millennium HRM Press; C.K. Meyer, West Des Moines, IA, January 2008 present
- Kendall/Hunt Publishing Company, Textbook review, January 2008
- Grotesques in Des Moines, Iowa and Abroad, Des Moines, IA, November 2007 present
- Jockey International, Wisconsin, 2007
- Small Business Development Centers, Drake University and University of Iowa, 1984 2003
- Southwestern/Cenage Learning, Textbook review, 2010
- Drake Bulldog Club Board, Des Moines, IA, May 2010 June 2010
- Kendall Hunt Publishing Company, Textbook review, January 2010
- PING Golf, Phoenix, AZ, January 2007 December 2009
- McGraw-Hill Companies, Textbook review, April 2009
- Glickman Research Associates, Textbook review, October 2008
- Ignition Interlock Systems of Iowa, Inc., Des Moines, IA, January 2003 December 2005
- Deaf Services unlimited, Des Moines, IA, January 2003 December 2004
- Drake University College of Pharmacy and Health Sciences, 2002
- Accents, Pella, IA 1999 2001

# **COMMUNITY SERVICE**

#### COMMUNITY BOARDS AND SERVICE

- AE Dairy Board of Directors, 2016 present
- Iowa DECA State Board of Directors, 2022 present
- Des Moines Symphony Association Board of Trustees, 2012 2019; 2021 present
- Des Moines Symphony Board Marketing Committee, 2006 present
- Fellowship of Christian Athletes (FCA) Central Iowa Board of Directors, 2010 present

# COMMUNITY BOARDS AND SERVICE – CONTINUED

- Iowa Prayer Breakfast Committee, Des Moines, IA 2009 present
- Drake University Bulldog Board, 2011 2017
  - Membership Committee, 2011 2013
    - Marketing Committee, 2013 2017
- Grotesques in Des Moines, Iowa and Abroad, Advisory Board, 2008 2010
- Iowa Arthritis Foundation Board of Directors, 1999 2006
- Des Moines Opera Guild, 2000 2004
- Christian Medical & Dental Association, Short Term Mission Volunteer, 1987 2010